

INSURANCE *Companies*

*Depend on quick project
completion? Depend on
CANSTAR.*

COMPLETE
WATER &
FIRE DAMAGE
RESTORATION

CANSTAR
RESTORATIONS

restoring your peace of mind



INSURANCE *Company*

Canstar Restorations has been one of the premier disaster restoration companies in Greater Vancouver for over 25 years. What sets us apart from the competition is customer service. Our live in-house call centre operates 24/7 with qualified staff, trained to listen to the needs of insurance adjusters and, if necessary, immediately dispatch a professional, well equipped crew to begin restoration work right away.

When an insured loss is reported it is paramount that the claim is expedited efficiently - making certain that your client feels protected and cared for. This will help create a happy insured, increasing the potential for a lifelong customer who will enthusiastically refer you to their friends and neighbours.

Claims must be initiated, communicated, executed, and closed as soon as possible for the benefit of all parties. A big part of that process is having a close relationship with a reliable restoration company. Good communication between the insurer, the insured, and the restoration contractor, along with fast, quality service will be a credit to your business as well as ours.



INDUSTRY BEST STANDARDS *in all areas*

From the moment you call our 24/7 call centre our superbly trained, well equipped staff will respond to isolate the affected area and restore the insured building safely and efficiently. We provide:

- An immediate response by trained and certified technicians, bringing top of the line equipment, to quickly minimize damage and exposure.
- A thorough diagnosis of the extent of the damage to reduce the risk of exposure to all residents.
- The ability to mitigate the affected areas urgently.

When disaster strikes your client, you need to respond quickly. Any delay will cause unnecessary business interruption, additional damage to property, and even an unsafe environment—through air, water, or mold contamination—for the residents or workers of the insured building.

Having Canstar Restorations' number on file will guarantee that, with just one call, all of these dangers will be mitigated. Canstar will respond in an efficient, effective, and professional manner. Our team is trained to industry best standards in all areas of restoration and safety. We will have your insured building back in business in a clean, safe environment, as quickly as possible.



Trained to quickly meet the needs of insurance adjusters and brokers



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